

TRANSMITTAL

Electronic Version v1.1

Stylesheet Version v1.1.0

Title of Invention	AUTOMATED USAGE-INDEPENDENT AND LOCATION-INDEPENDENT AGENT-BASED INCENTIVE METHOD AND SYSTEM FOR CUSTOMER RETENTION		
Application Number :	09/737274		
Date :	2000-12-12		
First Named Applicant:	MARITZEN L MICHAEL		
Confirmation Number:	7901		
Attorney Docket Number:	SON5180.02A		
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Submitted By:	Elec. Sign.	Sign. Capacity	
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Documents being submitted:	Files
us-fee-sheet	son518002a2-usfees.xml us-fee-sheet.xsl us-fee-sheet.dtd
us-ids	son518002a2-usidst.xml us-ids.dtd us-ids.xsl
Comments	